

# **COMsolve**

ON-CALL SUPPORT

**Experienced. Trusted. Dedicated.** 

COMsolve is pleased to provide 24/7 oncall technical and professional support.

Our dedicated team ensures assistance is readily available whenever you need it, ensuring seamless network operation and peace of mind for your business. Help is just a phone call or click away.

## 24/7 SUPPORT OFFERINGS

### **DEDICATED COMMUNICATION LINES**

24-hour monitored phone, email, and ticketing system to reach a live agent with bilingual support

#### **TECHNICIAN STAND-BY**

24-hour on-call technician ready to assist & resolve emergencies

#### **AUTOMATIC RESPONSES**

Automatic escalation and selection of appropriate response

#### **RAPID & SECURE**

All service requests are responded with speed & complete security

## WHY CHOOSE US

Experienced telecom, project management, and IT professionals who take responsibility for your project.

We can help achieve successful implementation based on strict industry quality standards.

Expert Network Cabling Specialists (NCS) with RCDD certifications.

We are active members of industry standards bodies such as CWTA's STAC, NATE, CACP, and ATIS.

More Information: www.comsolveinc.com

www.linktr.ee/comsolve

